

Building a Common-Ground for Mutual Understanding Between Humans and AI

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LLM as a partner?



Vanilla LLM doesn't care who/what you are talking about



- User: Can you suggest a travel plan to Taiwan for three days?
- LLM: Absolutely! Here's a three-day travel plan for Taiwan:
- ... < Travel itinerary suggestion > ...
- User: What about the effects of the earthquake?
- LLM: Taiwan is located in a seismically active region,
- ... < General description of effects of earthquake on travel in Taiwan> ...
- User: What itinerary are you talking about?
- LLM: My apologies for the confusion.
- ... < Excuse and additional advice information > ...
- User: I am concerned about the earthquake that occurred in Hualien.
- LLM: I understand your concern. In February 2018, a magnitude 6.4 earthquake struck near Hualien City in eastern Taiwan.
- ... < Explanation of an old earthquake and general advice on travel to Hualien after an earthquake> ...
- User: I'm talking about the very recent one. Do you have any information on the damage it caused?
- LLM: I'm sorry for the oversight.
- ... < Excuse and further advice information> ...

Request for a travel plan suggestion

- LLM responded with a reasonable plan
- was asking about a specific earthquake
 - LLM mistook my intent and start giving a lot of generic and irrelevat information

I repeated the request for the same specific earthquake

LLM misidentifed the earthquake I was referring to and started giving a lot of irrelevat information

I repeated again the request for the same specific earthquake

LLM gave up





Current LLM as a partner

- LLM is highly knowledgeable and can give us potentially useful information.
 - -One way push of abundant and supposedly helpful information
 - -Users burdened to make sense of voluminous LLM output
 - -Skills needed to provide appropriate queries/prompts
- LLM gives uncooperative or patronizing impression to users.
- LLM does not to care about building and utilizing common ground.





Misidentification of "Sato" could stay here

Basic common ground maintenance

- (1) a. A: Did you see Sato-san in the meeting yesterday?
 - b. B: Yes, he seemed to be happy because of his recent promotion.
 - c. A: He got promoted?
 - d. B: Didn't you mean Yo Sato?
 - e. A: Um, I meant Toshi Sato.
 - f. B: Oh, sorry. No, I didn't see him yesterday.

Common ground presupposes higher-order cooperation

A and B are both responsible for maintaining grounding status (referring to the same person)





Characteristics of Human collaboration

- Higher-order cooperation
 - -Participants are committed to and responsible for collaborative endeavor
- Shared commitment for task completion
 - -Shared goal
 - -Plan breakdown and task allocation
 - -Coordinated execution
- Constant negotiation
 - -Information alignment
 - -Intention alignment





Toward Human-Al common ground: Judgment reason dictionary for medical image diagnosis



Medical Image Diagnosis







A Basis for Human-Al collaboration





NIRC

















red region shows location of cancer cells **N**RC





Cancer negative dictionary items



no cancer cells

no cancer cells



Image diagnosis flow



Explainable feature representation:

Local region image patches are represented by dictionary entry similarities **Feature integration**

Representation of local regions are combined according to their significance Whole image classification



Combined feature ventors are fed into a classifier





Estimated region of significance



14

Whole slide image diagnosis with judgment reason

- Judgment reason dictionary consists of representative images of target pathologies
- Provide samples from judgment reason dictionary that contributed to the diagnosis
- Users (medical doctors) can understand the reason behind AI judgments





Whole slide image interpretation



Dictionary entry closest to the significant region includes cancer cell images



16



Summary



- Building and maintaining Common Ground is essential for transparent AI.
- Engaging in a joint task with AI, medical image diagnosis, conversations or other tasks, will greatly be facilitated by common grounding, e.g., to disclose their reasoning and preferences and try to align their behaviors toward their shared goals.
- Common ground presupposes higher-order cooperation between participants, both humans and AI.
- Common grounding in AI will also be essential for establishing trust in AI.



Thank You